



MONTANA  
BANKERS  
ASSOCIATION  
Leadership & Advocacy Since 1904

# SUPERVISOR BOOTCAMP

**February 8 & 9, 2012**

Great Northern Hotel  
835 Great Northern Blvd.  
Helena, MT 59601  
406/457-5500

**SAVE  
THE  
DATE!!**

## Supervisor Boot Camp

**An intense focus on succeeding at managing others**

What are the compelling attributes of an accomplished Supervisor? A major one is leadership. Then there is professional maturity and emotional IQ. You don't master the art of supervision through luck, you master it with training, experience, self-learning and staying on top of today's best practices. Today's Supervisor must have the attitude, skill set, confidence, persistence and commitment to excel in this multi-tasking, ever so challenging role.

### **Two Days**

**Fast-Paced \* Information Packed \* Hard Working \* Results Oriented**

With this in mind, InterAction Training has put together a two-day conference designed especially for Supervisors. This dynamic, interactive program includes pre-work, class time and focuses on key pertinent issues. The curriculum includes exploring twelve management skills that lay out a plan for success, discovering *best practices* for supervisors and working through a case study.

Participants will find this experiential training opportunity invigorating, motivating and applicable to managing and supervising others. Working in peer groups developing solutions and sharing ideas in order to respond to assignments and a case study will be highly beneficial for participants.

If your bank strives to keep Supervisors on the competitive edge, then this high impact workshop is exactly what you are looking for!

Come prepared to work and learn, share and listen. Go back eager to implement and make a difference.

### **WHO SHOULD ATTEND**

This 2-day program is designed for supervisors who hear or say:

- \* I am brand new at this;
- \* The walls of resistance are very high;
- \* Major change is going on at my bank;
- \* Is there a solution to whining, gossip and laziness?; and
- \* The age difference or gender difference seems to impede my effectiveness.





**Limited  
Openings  
Available!**

## **SPEAKER**

Honey Shelton brings the best of both worlds to her speaking and training engagements. She has 25 years of experience as a training and quality improvement consultant for banks and banking associations across the country. Her banking background includes spending three years as Executive Vice President/Chief Retail Banking Officer with First Victoria National Bank.

Nationally recognized as an outstanding speaker, over a half million bankers have participated in programs Honey has presented. Her depth of knowledge, enthusiasm and compelling personality has left her lasting mark on InterAction Training, the firm she founded in 1983.

As a graduate of the School of Bank Marketing from the University of Colorado, she realizes the value of quality education. Honey invests time as a faculty member for banking schools around the country. She is a repeat presenter for most of the state banking associations and is recognized as a BankersOnLine.com (BOL) Guru.

Honey continues in her own personal pursuit of excellence and is a member of the American Society of Training and Development (ASTD). Currently she is pursuing a self study program on Six Sigma. She has obtained certification in Reality Therapy from the William Glasser Institute as well as certification from the Training and Development Program at Texas A & M.

## **Supervisor Boot Camp Overview**

### **Day One                    9:00 a.m. – 5:00 p.m.**

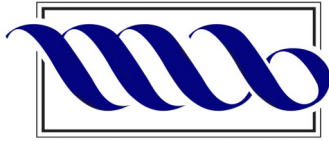
- ◆ **Assessing Your Effectiveness as a Supervisor**
  
- ◆ **Taking a Positive Approach to Resolving Performance Problems**

### **Day Two                    9:00 a.m. – 3:00 p.m.**

- ◆ **Excelling at Leading, Supervising & Coaching**
  
- ◆ **Best Practices**



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### Registration Form

**Yes, I want to attend the MBA Supervisor Bootcamp**  
February 8 & 9, 2012 • Great Northern Hotel, Helena

Bank/Firm Name \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_

List Registrant(s) \_\_\_\_\_

Name, Title

E-mail

Name, Title

E-mail

Name, Title

E-mail

#### Registration Fee

- MBA Member ..... \$550
  - \*Additional MBA Member ..... \$500
  - Non-Member ..... \$1100
  - \*Additional Non-Member ..... \$1000
- \*Additional Member - Same Bank, Same City*

#### Payment

- Check, Payable to **MONTANA BANKERS ASSOCIATION**
- Bill me

**MasterCard/Visa/American Express/Discover ~**  
Available only with your online registration

#### Three Ways to Register:

**FAX:** Complete form and fax to 406/443-7850

**MAIL:** Complete form and mail to Montana Bankers Association,  
1 N Last Chance Gulch, Ste. 4, Helena, MT 59601

**ONLINE:** Visit [www.montanabankers.com](http://www.montanabankers.com) (Education)

#### Hotel Reservations

Call 800/829-4047 or 406/457-5500 to make your hotel reservations at the Great Northern Hotel, 835 Great Northern Blvd., Helena, Montana. Mention Montana Bankers to get our special discounted rate based on group availability. Room Block expires January 13, 2012.

#### Cancellation Deadlines

Cancellations before January 15, 2012, will receive a full refund. A \$100 administrative fee will be charged for any cancellations after January 15, 2012.

Registrations must be received by February 1, 2012.

#### THE MBA GUARANTEE

MBA guarantees the MBA Supervisor Bootcamp will meet or exceed your expectations. If it doesn't, simply let us know and we'll refund your full registration fee – no questions asked!

For questions or additional information, please contact the  
Montana Bankers Association at 800/541-5126 or [pam@montanabankers.com](mailto:pam@montanabankers.com)