



Check Handling: A Teller's Seminar

February 17, 2010, 12:30 - 2:30 p.m. (MT)



This webinar on check handling and the UCC is one of the few training programs that can pay for itself the next day by avoiding a loss on a bad check.

Paying "on us" checks and accepting checks for deposit are routine decisions for financial institutions. Both activities contain risks. Those risks are governed and, in some cases, managed by a unique combination of state and federal law. The law governing checks is state law, the Uniform Commercial Code. The law governing holds is federal, The Expedited Funds Availability Act as implemented by Regulation CC.

This webinar focuses on check handling. (It covers the model version of the UCC; it does not incorporate amendments made by any particular state.) It is presented in plain language and supported by materials that serve as an excellent reference at the teller window and at the new accounts desk. It is one of the few training programs that can pay for itself the next day by avoiding a loss on a bad check.

Highlights

- Who are the parties to a check and what are their responsibilities?
- Cashing checks at the teller window, what should we watch for?
- Accepting checks for deposit, are the risks any different?
- What are reasonable identification requirements?
- Stop payments, what information do we need?
- How soon must we return a check with a forged drawer's signature? Forged endorsement?

How Should We Prepare?

Attendees should review the account contracts/signature cards used by their institution before participating in this program.

Speaker

Ken Gollhofer is a principal with Pegasus Educational Services, LLC. Prior to becoming a full time trainer, he was a community banker and General Counsel for a regional consulting firm for financial institutions. He has presented seminars in over 25 states and has served as an instructor at compliance schools sponsored by the Illinois, Indiana, Iowa, Georgia, Kansas, Kentucky, Nebraska, Oklahoma, Pennsylvania and Texas bankers associations. Ken has also been an instructor at OTS and FDIC schools for examiners.

Audience

Program content is at the basic level and the expected audience is tellers, teller supervisors and new accounts personnel.

CE Applied: 2.5 hours CRCE/CFSSP/CPB/CBT with the ICB

What is a Web Seminar?

A web seminar is an enhanced telephone seminar. The audio portion of the program is delivered by speaker phone. You may also view a corresponding PowerPoint presentation using a PC. No special hardware is needed. You may still participate by phone only. The program consists of 90 minutes instruction and 30 minutes live Q&A. Each web seminar registration provides one connection to the live web seminar, written materials and access to the Web Seminar Archive for 30 days following the broadcast. You may have unlimited listeners on your connection by speaker phone and PC. You will receive a PIN, written materials and instructions prior to the seminar. If you do not receive a confirmation at least 2 days prior to the event call 888/262-7701.

Please check all appropriate boxes

SW2-1041

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Web Seminar/materials (live web seminar)

\$250 mem \$500 non-mem

Archive/materials*

\$270 mem \$540 non-mem

*Unlimited online access to a copy of the webinar for 6 months from purchase date.

*We cannot guarantee registration for incomplete and/or illegible registration forms received. Please complete the form and type or write carefully.

Name _____

Title _____

Bank _____

Mailing Address _____

City/State/Zip _____

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-Preferred Payment Method: Online or e-Check

-Payment Must Accompany Registration - Invoices are Not Provided

Four Ways to Register:

Online: Visit www.montanabankers.com (Education)

Fax: Fax completed form with credit card information to 512/381-1571

Mail: Mail completed form with check to Bankers Ed, 5700 S. Mopac, #C310, Austin, TX 78749 by February 5, 2010

Phone: Call Bankers Ed at 888/262-7701

*Late Registration: Please register online when registering 2 days prior to the event (credit cards & e-Checks accepted). Call 888/262-7701 for assistance.

Method of Payment (check one):

Check payable to Bankers Ed (must be accompanied by registration form)

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